

Cancellation policy for individuals and groups  
BUSSIA Reestraat 28-32 1016 DN Amsterdam

## TABLE RESERVATION

If a reservation has been made for one or more guests/individuals then the following conditions apply for the cancellation of this reservation:

### 1 TO 5 GUESTS;

Cancellation can be made free of charge up to 11.00 AM on the day of the lunch reservation and up to 4.00 PM. on the day of the dinner reservation. After these times, we reserve the right to charge the amount of EUR 49 per no show or cancelled person. Cancellations can only be made by email!

### 5 TO 7 GUESTS

For a reservation for five or more guests, we will require a credit card authorization. This information is used to guarantee the reservation.

In the event of a cancellation made 24 hours before the reserved time, no fee will be charged. After this time, we will charge a no-show fee the amount of EUR 49 per cancelled person.

Partial cancellation (i.e. reducing the reservation in terms of number of persons) can be made free of charge up to 11.00 AM on the day of the lunch reservation and up to 4.00 PM on the day of the dinner reservation. After these times, we will charge a no-show fee the amount of EUR 49 per cancelled person.

Cancellations can only be made by email!

## TABLE RESERVATION (GROUPS OF 8 PERSONS OR MORE)

For a reservation for 8 guests or more, we will require a credit card authorization. This information is used to guarantee the reservation.

If a group reservation has been at restaurant Bussia for 8 persons or more individuals then the following conditions apply for the cancellation of this reservation:

- In the event of a cancellation made 3 days (or less) before the reserved time, the guest will owe 50% of the reservation value\*;
- In the event of a cancellation made 1 day (or less) before the reserved time, the guest will owe 100% of the reservation value\*;

Cancellation can be made free of charge up to 11.00 AM on the day of the lunch reservation and up to 4.00 PM on the day of the dinner reservation. After these times, we reserve the right to charge the amount of EUR 49 per no show or cancelled person. Cancellations can only be made by email!

## PRIVATE DINING RESERVATIONS

If a guarantee is given for the minimum total bill amount then the guest is obliged to pay the catering company at least this guaranteed minimum amount under the restaurant in question.

- In the event of a cancellation made 3 days (or less) before the reserved time, the customer will owe 50% of the pre-agreed guaranteed minimum total bill amount.
- In the event of a cancellation made 1 day (or less) before the reserved time, the customer will owe 100% of the pre-agreed guaranteed minimum total bill amount.
- Partial cancellation (i.e. reducing the reservation in terms of number of persons) can be made free of charge up to 11.00 AM on the day of the lunch reservation and up to 4.00 PM on the day of the dinner reservation. After these times, we will charge a fee of EUR 49 per no show or cancelled person.

A cancellation needs to be made by telephone **and** confirmed by email.

## PUBLIC HOLIDAYS

On public holidays such as New Year's Eve, a deposit or credit card authorization will be required in order to guarantee the reservation. This reservation can be cancelled free of charge at least 48 hours before the reserved time. After this time, we will charge a sum of EUR 75.00 per no show or cancelled person.

## DIDN'T CANCEL IN TIME?

If you didn't cancel your reservation in time then please **do** still cancel it. This is because if we are able to re-book your table after you have cancelled it then we will not charge you any cancellation costs.

The process to form the agreement commences as soon as the reservation has been confirmed.

The value of the reservation is the average menu amount of EUR 49 per guest. BUSSIA is authorized to amend this amount at its discretion prior to the reservation.

Cancellations can only be made by email!